



## Non-Emergency Medical transportation (NEMT) Mileage Reimbursement Services

### What is NEMT?

Non-emergency medical transportation (NEMT) is transportation to and from medically necessary services for members who have no other means of transportation. The transportation is a free service for those who are covered by Health First Colorado (Medicaid program). NEMT services can only be utilized to access non-emergency services to medical, behavioral health, and substance use appointments.

### Who is eligible for NEMT services?

Health First Colorado (Medicaid) clients who are registered with the state of Colorado.

### What is mileage reimbursement?

The mileage reimbursement policy is set-up to reimburse a friend, family member or volunteer so they can drive you to your medical, behavioral health, and substance use appointments. Health First Colorado will reimburse the mileage between your home and your doctor or facility's office (based on the shortest distance determined by google maps) at a rate of 44¢ per mile.

### Reimbursement Forms

1. Obtain the reimbursement form from envida (via email or website)
2. Take the form to your medical provider to have them validate and complete the information, or you can do so and have them sign.
3. **Return your form** to envida for reimbursement:
  - Email completed forms to- [infomoves@envidacares.org](mailto:infomoves@envidacares.org)
4. Drop off, if possible, the completed forms for the fastest turn-around service.
5. We can only process completed forms within the **current month**.
6. For re-occurring rides, form must be returned to Envida **NO LATER** than five calendar days after the end of the month.
7. Checks are cut on Friday's. Anything received after Wednesday will fall into the next period.