



## Non-Emergency Medical transportation (NEMT) Mileage Reimbursement Services

### What is NEMT?

Non-emergency medical transportation (NEMT) is transportation to and from medically necessary services for members who have no other means of transportation. The transportation is a free service for those who are covered by Health First Colorado (Medicaid program). NEMT services can only be utilized to access non-emergency services to medical, behavioral health, and substance use appointments.

### Who is eligible for NEMT services?

Health First Colorado (Medicaid) clients who are registered with the state of Colorado.

### What is mileage reimbursement?

The mileage reimbursement policy is set -up to reimburse a friend, family member or volunteer so they can drive you to your medical, behavioral health, and substance use appointments. Health First Colorado will reimburse the mileage between your home and your doctor or facility's office (based on the shortest distance determined by google maps) at a rate of 44¢ per mile.

### How to schedule a trip eligible for Reimbursement

1. Call envida to schedule a trip 719-633-4677
2. Member's Full Name, Home Address, Date of Birth, Telephone, and Medicaid ID Number
3. The Name of the Driver and the Relationship of the Driver to Member
4. The Driver's Mailing Address and Telephone Number
5. The Trip Date(s)
6. The Medical Provider's Name, Address, Telephone and Fax Number.

### Reimbursement Forms

1. Obtain the reimbursement form from envida (email, mail or print off of the website)
2. Take the form to your medical provider to have them validate and complete the information, or you can do so and have them sign.
3. **Return your form** to envida for reimbursement:  
Envida  
5660 N Academy Blvd.  
Colorado Springs, Co 80918
4. Form must be returned to Envida **NO LATER** than five calendar days after the end of the month
5. Envida will mail you a check within 15 days or receipt.