

annual report

a year in review

In a year of significant growth and change, envida board and staff members embraced and lived out the organization's core values of compassion, resourcefulness, dependability, resiliency, vision, and innovation.

- 1 NEW BRAND ROLLOUT:**
Launched a new name and image with envida, "together in life," including an all-new website and branding on our vehicles, ushering in a new era of integrated transit and homecare services.
- 2 TRANSIT IN THE EAST:**
Launched a public transportation route from eastern El Paso County in Calhan through Peyton and Falcon into Colorado Springs, connecting with in-town envida and city transit services.
- 3 EXPANSION:**
More than doubled office space with move to 5660 N. Academy, increasing the organization's capacity to serve its transportation riders and homecare clients efficiently and effectively.
- 4 STAFF GROWTH:**
Expanded staff capacity with new directors of homecare, transit, and HR to accommodate agency growth and fulfill our mission to support independent living.
- 5 TRANSIT MOBILE APP:**
Introduced innovative transit technology with mobile and online applications for riders and an online scheduling portal for healthcare providers.



OUR MISSION is to promote access and support independent living with dignity.

OUR VISION is to lead the nation in integrating services to connect people to community.

NOTE FROM THE CEO

envida embodies three characteristics that describe how we approach our mission: visionary, reformer, and citizen. What this means is we seek a brighter future, beyond the status quo, to do what is right to honor one's ability to live with dignity.

As **envida** works to lead the nation with integrative services that connect people to community, we see innovative transit and homecare technology that improve service delivery. I am excited about implementing the next generation of integrated transportation, Mobility On Demand (MOD), and homecare technology. We will expand extensive support of caregivers, who coordinate and connect services. In all that we do, we seek to meet the diverse needs of our riders and homecare consumers. Please join with us to make our vision a reality and help those most vulnerable live and age with dignity.

Gail Nehls

"envida gives me my life, a life, as opposed to simply existing, which is all it would be if I didn't have your services and his [caregiver's] help."

– Martha, age 73



Key partners and donors

- Area Agency on Aging
- City of Colorado Springs Transit
- Colorado Department of Transportation
- Colorado Springs Health Foundation
- El Pomar Foundation
- Health Care Policy & Financing
- Mountain View Electric Association
- National Center for Mobility Management
- Next Fifty Initiative
- Pikes Peak United Way
- Rocky Mountain Options
- The Resource Exchange



2018 board of trustees

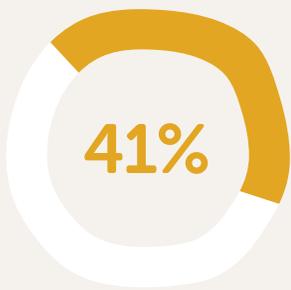
- Charlotte McClanahan, Board Chair
- Francine Samson, Treasurer
- Daniel Reilly
- Serina Gilbert
- Brian Prinz
- Douglas Nicoll
- Mike Richardson
- Steve Eikanger
- Timothy Connors
- Ben Sportel

how we did

We invest in our mission by maintaining required operating, facilities, and vehicle reserves to meet the complex needs of those we serve. **envida** reinvests reserves in the mission, and 87% of expenses directly support program services.

2018 Revenues	
Home & Community Based Services	3,345,172
Transit Contract Services & Reimbursement	618,244
Grant Revenue	385,894
Contributions	9,195
Ride Fares	28,276
Other Revenue	10,972
Total Revenues	\$4,397,753

2018 Expenses	
Personnel	2,940,929
Professional Fees	166,756
Occupancy/Office/Program Expenses	283,802
Insurance	200,857
Vehicle Maintenance/Fuel	176,199
Depreciation	106,937
Total Expenses	\$3,875,480



increase in caregiving hours



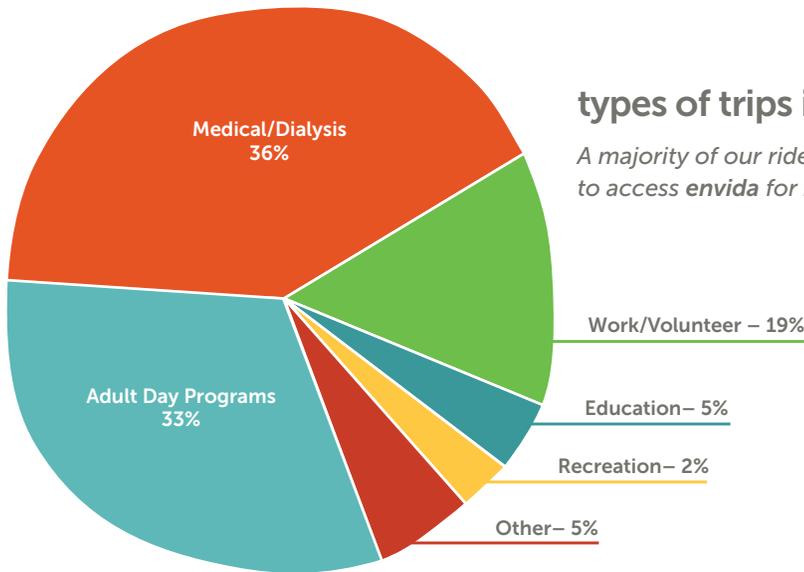
increase in-home clients



increase in riders with envidaMOVES

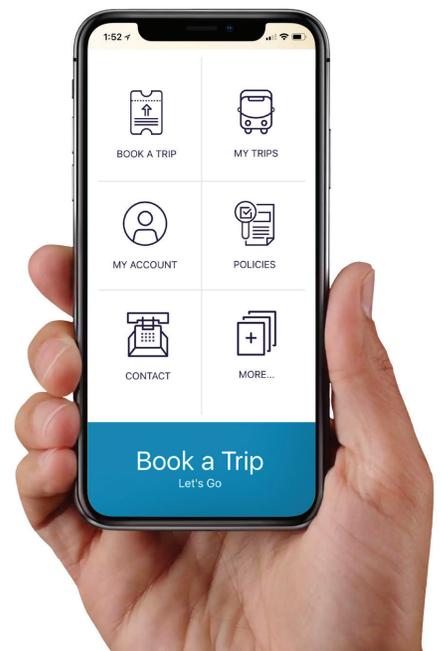


increase in transit service area



types of trips in 2018

A majority of our riders continue to access **envida** for healthcare.



"Thank you for rides to my doctors' appointments. You give me the ability to go places I don't normally go to and could not drive myself."

– **EnvidaMOVES** rider

goals for the future

envida's new technologies, practices, and innovations are driving greater operational efficiencies, creating opportunities, and pulling us into untapped markets.

- 1** **envidaHOME** has adopted Sandata, a software package for billing, payroll, compliance and clinical operations in the home healthcare industry.
- 2** **envidaMOVES** is leading the way with Amble, a mobile and online app to schedule and manage rides.
- 3** **envidaMOVES** advances solutions throughout the region for access to substance abuse services and behavioral healthcare.
- 4** **envidaHOME** is taking its recognized excellence in service to new territory in Fremont, Pueblo, Otero, and Crowley counties.